



Dear Parents and Guardians,

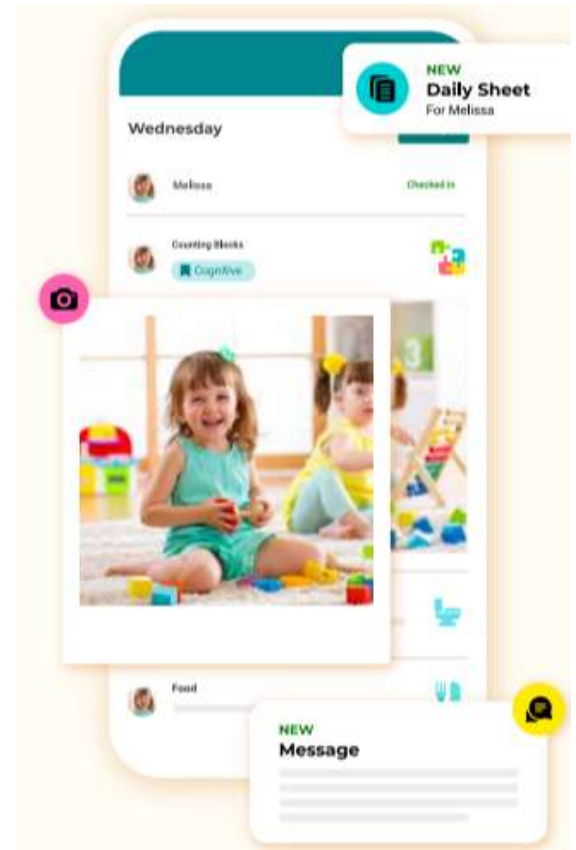
Please carefully read through this communication as it contains important information and actions that you need to take.

We have some very exciting news to share with you, we have decided to join the HiMama family! With HiMama, you will be able to receive updates about your child's day, including pictures and videos. Then you receive the complete daily report at the end of the day electronically, so that you can enjoy it whenever, wherever you are!

In the next few days after you secure your spot with a deposit, you will receive an email from HiMama asking you to log in and join the program. Please take a minute to log into your account so that you can start receiving updates and make sure your child's information is correct.

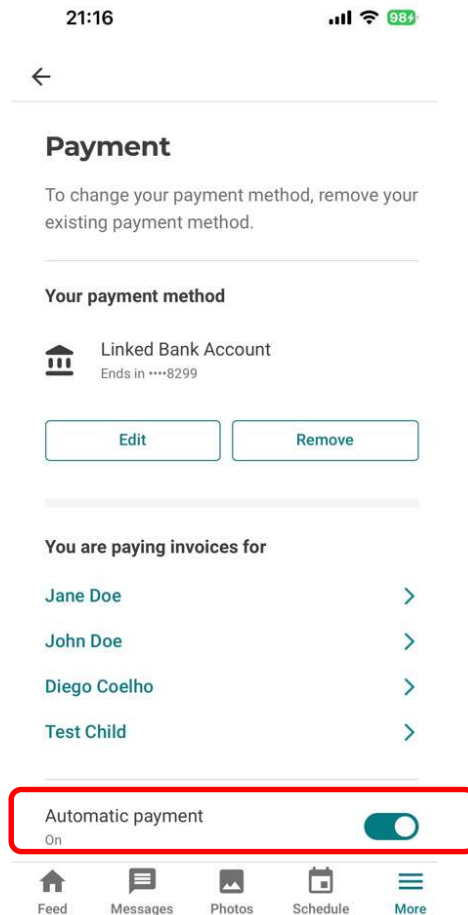
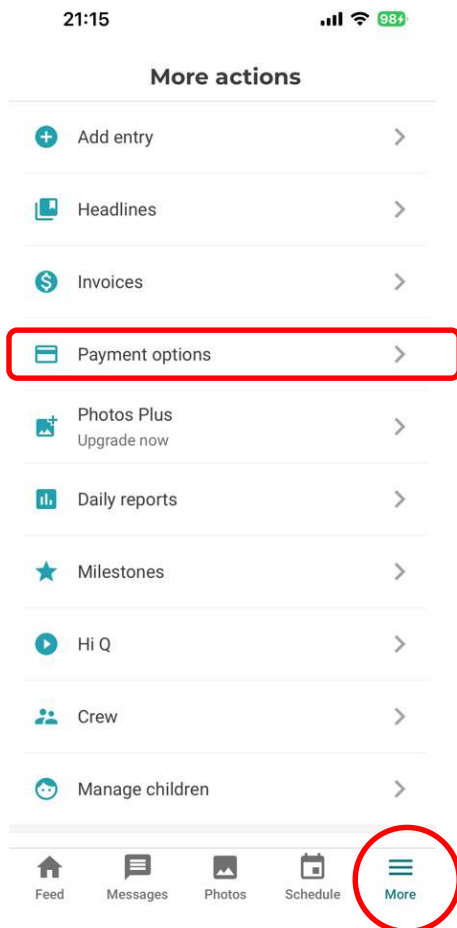
What does this mean for you?

- Connect to our supervisor and room educators for bulletins and events at the center
- See activities and development of your child through the HiMama app which you can see in REAL TIME with pictures!
- Streamlined **payment processing** for daycare tuition fees:
 - Process all payments through the app using your bank account
 - View past and future payments in the app
 - Maintain your own bank account information securely and make changes to it if needed



NEXT STEPS for you:

1. Give Garreth (director) your void cheque/PAD form at director@ultimateschoolagers.com
2. Follow the HiMama Welcome email to set up your login – if you haven't already received it contact Garreth (NOTE – 1 GUARDIAN in a shared household only is preferred, or 2 GUARDIANS for shared custody arrangements)
3. Download the HiMama app for your phone (Google Play, Apple App Store)
4. Login to the HiMama App using the SAME email address you registered with us
5. Turn on AUTOPAY (can only be done 2 days after Step #4 is done!). See the screenshots below on how to do it through the HiMama app. Go to MORE (BOTTOM RIGHT) -> PAYMENT OPTIONS -> Automatic Payment to ON



I hope you are as excited as we are to take our center's communication to the next level!

Please feel free to reach out to me directly if you have any questions.

Regards,

Garreth Coelho

garreth@ultimateschoolagers.com

Director, Ultimate School-Agers